

ISSUE 26



# MILLENNIUM

MAGAZINE

**THE SWEET SMELL**  
*of the Holidays*



**DESTINATION:**  
*St. Augustine*

**A LETTER FROM  
THE PRESIDENT**



**Coach #10098 Effortless Elegance**

**PREVOST**  
The ultimate class.



# A LETTER FROM THE PRESIDENT



As 2015 marks 15 years since Millennium Luxury Coaches' inception, I find myself reflecting on how far we've come, and plans for the future. A lot has happened since we first started, a

larger work force, a larger building and an awesome group of customers who truly love the lifestyle. As a founder, I must always be mindful of progress and forward momentum. Some people call this change, I call it an opportunity for product improvement.

Over the past 5 years in particular, we've made a lot of changes, not for the sake of change, but changes to make us better. A better Vision, a better Company, and ultimately, a better Product. First, we looked inwards. We started with putting together an awesome team of individuals that could execute and make decisions, just as I would. Next, we implemented a very successful leadership development program that ensured all management was rowing in the same direction. After that we took it a step further and created our company mission statement. It was based on our founding principles, who we are as a company, and what we plan to accomplish going forward. Lastly, we chose 5 core values that embody our mission statement and posted them all throughout the facility to serve as daily reminders about our philosophy of how we conduct our business.

Something that we've more recently started with our entire organization is "The Rock" program. This program allows everyone to be a part of the solution, each having their own product or operations improvement task. There

are clear objectives and progress is monitored on a weekly basis. Once the improvement has been fully developed it is reviewed, documented and put into action. Each quarter every single employee gets a rock and we've already seen tremendous success from their achievements.

Another great initiative was adding a dedicated Customer Care Manager, Jim Brennan. Our customers can rest easy knowing that they have a manager solely committed to ensuring that their coach comes together exactly how they've planned it. He keeps open lines of communication with frequent updates, and has our customer's new coach 100% ready and fully inspected when they come to pick it up. He's the person that will show you around your coach when you come in for delivery and is your personal point of contact for the first 3 months. So if you have questions, Jim is there for you. After the 3 months our service manager Michael Bolf will take over and handle any future needs. Jim, Michael, and I are always available for your call.

We've also been investing in our staffing, with one of our recent additions being Theresa Palmer, who brings with her over 25 years of interior design experience. She's done everything from revamping design projects for major corporations, to privately owned luxury residences, and fits in perfectly with our Millennium culture.

While what we've done has been impressive, it's what the future holds that's really exciting. In 2015 Millennium will be further expanding our Collision Center, with new services and offerings, while enhancing existing services with advanced new equipment, specialized training and new products. We're also working very closely with Savant Systems to continue to expand on our already industry leading home

automation platform, giving you the option to take even more control of your coach, in an easy and intuitive manner. We're also proud to announce that Millennium just became the official sponsor for the Royale coach club. We have committed to providing service to the club by participating at their rallies and offering technical service at each event. The development of the Royale service team will include trained technicians, documentation, up to date Crestron programs and their most commonly used parts. In addition to the Royale rallies, you can expect a bigger Millennium presence at major rallies from Prevost Prouds, Prevost-Stuff, Texas Prevost, Bus & Bikers as well as appearances in Indio California, Michigan, throughout Florida and plenty of places in between.

In 2015 you will see an even stronger commitment to excellence in customer service and product performance. We will continue to invest in advanced equipment and specialized training, with improving the custom manufacturing processes and procedures always in mind. Our desire to innovate could not be stronger, but the quest for better and more reliable products will always be at the forefront of our mission. I invite you to stop by our manufacturing headquarters and experience the excitement of what our future holds for yourself.

The bottom line, Today was good, Tomorrow promises to be better!

Safe and pleasant travels,

*Nelson*

Nelson Figueroa  
Founder and President  
Millennium Luxury Coaches





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▼ This expandable J-lounge makes this a perfect dining nook for two... or more!







▲ What a beautiful retreat after those long days on the road! How could you not love waking up in this gorgeous Master Suite?



▲ The Private Bath is a work of art in its own right! Blue pearl granite countertops combined with the dark wood cabinetry and custom shower defines chic, elegant design.



*Destination:*



# ST. AUGUSTINE

FLORIDA

29°89'N 81°31'W

It's that time of year again. From the beautiful tapestry of colors in the changing foliage to the first light snow of fall, it's the international sign for the start of snowbird season...but you road warriors already know all about that. So amidst this year's packing and planning for your southern migration, let us share a historic gem that you might not know much about, but should.

Alongside the beach and about an hour from the hustle and bustle of the Orlando tourist attractions, lies St. Augustine, an Oceanside town which has an amazing reputation among many snowbirds retreating from the frigid north. St. Augustine has something for everyone, as it's the perfect destination for the avid historian, the shopaholic, foodie, or those travelers just seeking a peaceful and sunny retreat.

Almost 450 years separate this iconic town from its past to its present, with much of that history both preserved and widely celebrated. From the coquina walls of Fort Matanzas to the brick lined streets and lush oasis of the Fountain of Youth Park, yes that's right, the Fountain of Youth, you'll find yourself immersed in history everywhere you go. St. Augustine's quaint B&B's, museums and historic sites all pay tribute to those who have influenced the city over the past centuries.

So when deciding your snowbird migratory plans this year, consider visiting the oldest city in North America! The history and beauty of this untouched destination will surely capture your heart and be a staple destination for years to come.



## THE TOURS:

- Haunted St. Augustine: For the daring paranormal enthusiast, take in a tour of one of the most haunted spots in Florida (complete with a complementary ghost or two)
  - 904-824-8840
- Country Carriages: Looking for a romantic evening? Enjoy the clip clop of horse hooves as you admire the historic sights of this old city.
  - 904-826-1982



- St. Augustine Scenic Cruise: Get a new perspective of the beauty of this timeless sleepy town with a scenic river cruise.
  - 904-824-1806

## THE SITES:

- Castillo de San Marcos: Built in 1695, Castillo de San Marcos is the oldest masonry fort in North America.
  - 1 South Castillo Drive St. Augustine, Fl. 32084
  - 904-829-6506



- Fountain of Youth Archaeological Park: Visit Ponce de Leon's Fountain of Youth... yes the Fountain of Youth (Sorry... no drinking allowed).
  - 11 Magnolia Avenue St. Augustine, Fl. 32084
  - 904-829-3168
- St. Augustine Lighthouse and Museum: Change your view of history by climbing to the top of this breathtaking, iconic lighthouse.
  - 100 Red Cox Road St. Augustine, Fl. 32084
  - 904-824-2874



## THE EATS:

- The Floridian: Fall in love with the essence of Florida with the beautiful atmosphere, great food and amazing staff!
  - 39 Cordova Street St. Augustine, Fl. 32084
  - 904-829-0655



- The Blue Hen Café: Enjoy a southern-style breakfast that all the locals recommend!
  - 117 King Street St. Augustine, Fl. 32804
  - 904-217-3777
- Catch 27: Great food and live music! How can you go wrong??
  - 17 Hypolita Street St. Augustine, Fl. 32084
  - 904-217-8190









# COUNTRY ESTATES



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# The Sweet Smells of the Holidays

by Megan Kirkland

*Have you ever noticed the beauty of the winter season? I'm not just talking about the lights, decorations or freshly fallen snow. To me, some of those perfect holiday moments aren't just limited to the beautiful sights but are all about the amazing smells.*

*There's a magical feeling that comes over you with that first sniff of your freshly cut evergreen Christmas tree or the gingerbread baking in the oven. So often our fondest memories are attached to these delightful smells and it serves as a lovely reminder of those treasured moments. So while the family is gathering around the table and the children are laying out those cookies with extra care, sit back and take in the beautiful sights, sounds and smells of the holidays.*



## SIMMERING HOLIDAY POTPOURRI

*With this easy recipe you can enjoy the sweet smells of the holidays all winter long!*

**Ingredients:**

- 1 whole Orange
- 4 Cinnamon Sticks
- 1 tbsp of Cloves

**Directions:** Place all ingredients in a pan suitable for simmering on the stove. Cover the ingredients with water. Heat on Medium-Low to fill your home with a wonderful holiday fragrance. Continue to cover with water and reuse for the entire season!



## SPICED WHITE HOT CHOCOLATE

*The incredible flavors of cinnamon, nutmeg and cardamom spice up this wonderfully creamy and rich white hot chocolate. There's nothing better than this slow cooker hot chocolate on a cool morning!!*

### Ingredients:

1-7oz jar of Marshmallow Crème  
1-14oz can of Sweetened Condensed Milk  
4 cups Half and Half  
2 cups Milk  
½ tsp ground Cardamom  
4 Cinnamon Sticks  
½ tsp ground Nutmeg  
2 tsp Vanilla Extract  
8oz White Chocolate

### Directions:

Place all ingredients in a slow cooker and cook on low for 2 ½ - 3 ½ hours, stirring occasionally. Remove cinnamon sticks before serving and enjoy!



For an added bonus. Spread whipped cream thickly on a cookie tray and chill in the fridge until solid consistency. Take your favorite cookie cutters and cut the whipped cream into festive shapes, and surprise someone special with a delightful and creative topping!

## SLOW COOKER CINNAMON ALMONDS

### Directions:

Mix together in a large bowl sugars, cinnamon, and salt. In another bowl with a whisk, mix together the egg white and vanilla until it is frothy. Add the almonds and coat thoroughly. This will help the mixture stick to the almonds during the cooking process. Prepare your slow cooker by spraying it with cooking spray. I used a 4 quart. Add the cinnamon sugar mixture to the almonds; place in the cooker and turn to low. Stir until the cinnamon sugar mixture is coated well on the almonds. Be prepared for your house to smell amazing! Cook the mixture for 3-4 hours, stirring every 20 minutes. In the very last hour, add 1/4 cup water and stir well. This will ensure a crunchy coating and help the mixture to harden. Line a baking sheet with parchment paper and spread the almonds on it to cool. The almonds should be pretty sticky so be sure to separate them the best that you can and let them cool!



*Love the smell of the cinnamon almonds at the mall? Well, now you can indulge in this special holiday treat at home!*

### Ingredients:

1 ½ cups Sugar	1 Egg White
½ cup Brown Sugar	2 tsp Vanilla
3 tbsp Cinnamon	3 cups Almonds
⅛ tsp Salt	¼ cup Water





# Wonderful Wanderlust

by Megan Kirkland

So what is an explorer? Many may instantly think of the classic Indian Jones character, Christopher Columbus or Lewis and Clark, but have you ever thought of yourself as an explorer? While I, myself, have never grabbed a coonskin cap and hiked the Appalachian Trail; I feel that we all have an inner explorer of sorts. An explorer is a person who seeks out a new world, values freedom and understands that there are no limits to what you can become and what you can learn.

Whether you're a road warrior or just a travel enthusiast, you are the definition of an explorer with the open road ahead, the wind at your back and North America as your playground. Explorers are brave and determined, no matter the obstacle, you press on. But more than anything the explorer is always called to seek out the unknown. Even if you have not committed your life to become a full-time explorer you can still listen to that inner wanderlust to find your next adventure.

Wanderlust, by definition, is an irresistible desire to travel in order to understand one's very existence. What better way to describe an explorer than a person being called

to travel to discover yourself... your passions, your fears, your likes and dislikes... those small things that make you, you. So many times traveling speaks to our very heart and soul. The first time you saw the Grand Canyon and could not utter a word at the sheer awe of its size. Or the laughs you shared while visiting friends and family in your hometown.

My "a-ha" wanderlust moment came from seeing the Mona Lisa for the first time. I grew up studying this painting for so many years and now I was standing in front of it! A mix of emotions washed over me, both good and bad. For those of you who haven't seen it in person, it is tiny...really tiny! I had no idea, but that's the beauty of wanderlust and being an explorer, you learn along the road of life. I would have never been able to have that once in a lifetime experience if I had not traveled to Paris to see it.

As any true explorer knows there is a distinct difference in learning from a book and learning from life. Things we may read or learn at school can fade with age, but those perfect moments of

exploring and following our inner wanderlust leads to lasting moments of impact. Something that changes who you are and if it is anything like my experiences, it is always for the better, even if the trip getting there may not be smooth- you always learn something new.

Although not a road warrior, my eyes sparkle every time I find a new destination to add to my bucket list map, and yes, it is an actual map that I have hanging in my hallway, marked with all my dreams of travel. I feed off of the travel tales of our customers. I can't wait to hear about their last road trip to Arizona and any must-stops along the way! For now, this keeps my inner explorer and wanderlust in check, but there will be a day when I will become a road warrior and follow in their footsteps.





# NEW INVENTORY



2016 Millennium H3-45 Quad Slide #10098



2016 Millennium H3-45 Quad Slide #10099



# INVENTORY



2010 Featherlite H3-45 S2 #578



2009 Featherlite H3-45 S3 #587



# INVENTORY



2005 Featherlite H3-45 S2 #576



2005 Featherlite H3-45 S3 #579





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