



PrevoSt Increases Service Efforts in Vancouver

For immediate release

Sainte Claire, Quebec, January 26, 2010—PrevoSt is gearing up its Service Center in British Columbia to prepare for the 2010 Olympic and Paralympic Winter Games. The 6,600 square foot facility in Delta, British Columbia provides full service for all makes of motorcoach, as well as any buses equipped with a Volvo engine. Conveniently located near several major highways (Highway 1, Highway 99, Highway 91, U.S. Interstate 5) that serve Canada's third-largest metropolitan area, it is also easily accessible from Vancouver International Airport, ferry terminals, and the Canada–U.S. border.

The service center, which has four bays and one wash pad, will be open 24 hours a day prior to and during the Olympics, from February 8th through 28th. Additional PrevoSt Service Representatives, including a team of 14 PrevoSt certified technicians carrying over 240 years of experience, will be present during that time period to enhance customer support. Customers can reach PrevoSt service personnel any time of day by calling (604) 940-3306. Mobile service units will also be available for on-site emergency service throughout the Games. In addition, PASS (PrevoSt Action Service System) will support customers and will be available for additional emergency service support (1-800-463-7738).

PrevoSt has stocked the service center with roughly 1000 different part numbers including critical and fast moving items. In addition, expedited air service is available from any of PrevoSt's other parts and service facilities across North America, including distribution centers in both the United States and Canada for next day delivery.

The Delta PrevoSt Service Center has set up a Twitter account to communicate with drivers and operators during the Games. PrevoSt will be able to post information about open bays and emergency service, and drivers can use Twitter to communicate service requests to the PrevoSt Service Center personnel. Link to the PrevoSt BC Twitter account: <http://twitter.com/PrevoStBC>

The Delta PrevoSt Service Center has been very busy in 2009 supporting deliveries of new Nova Bus LFS vehicles that will be in service during the Olympics. "PrevoSt is known for its ongoing commitment to provide exceptional after-market service, including parts, maintenance, and emergency repairs," said Randy Castillo, PrevoSt Service Network Manager. "In anticipation of the 2010 Olympic and Paralympic Games, operators and public transit systems are enhancing their service. We look forward to working closely with them to provide support for their vehicles."

"We are proud to be supporting such a wide range of customers in Vancouver," commented Randy Castillo. "Once again, PrevoSt is going above and beyond to provide after-market service and support."

About Prevest

Prevest is a leading manufacturer of premium intercity touring coaches and the world leader in the production of bus shells for high-end motorhome and specialty conversion. Owned by Volvo Bus Corporation, it has access to the financial strength, research capability, and manufacturing expertise of the group. Volvo Bus Corporation is part of the Volvo Group, the world's largest manufacturer of heavy-duty diesel engines. Prevest has its main manufacturing facilities in Sainte-Claire, Quebec, Canada and has seven Parts and Service Centers located in Canada and the United States. www.prevestcar.com

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